



# Transfer authorization agreement

## Before you begin


You can also complete this form entirely online.


- Visit the forms page at [johnhancock.com/annuities](http://johnhancock.com/annuities).
- Find the Transfer authorization agreement form.
- Click the link to submit online and follow the step-by-step instructions.


## Important information

Use this form to authorize the contract owners and if applicable, the financial professional of record and their administrative staff on behalf of the financial professional to make transfers over the phone or by online or written request among various investment options within the listed variable annuity contract. **Please use a separate form for requests on any additional contracts.**

## Contact information

 **Website:**  
[johnhancock.com/annuities](http://johnhancock.com/annuities)

 **Phone:** 800-344-1029  
**TTY:** 800-555-1158

 **Mail:**  
See return instructions at end of this form.

## 1. Contract information

Contract number

### Owner information:

Owner name (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Date of birth (mm/dd/yyyy) \_\_\_\_\_

Phone number \_\_\_\_\_ Email address \_\_\_\_\_

Address (Street) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_ Country (if outside the U.S.) \_\_\_\_\_

Check here if address provided is permanent address change for your annuity contracts.

Financial professional name (if applicable) (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Phone number \_\_\_\_\_

### Co-owner information (if applicable):

Co-owner name (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Date of birth (mm/dd/yyyy) \_\_\_\_\_

Phone number \_\_\_\_\_ Email address \_\_\_\_\_

Address (Street) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_ Country (if outside the U.S.) \_\_\_\_\_



**2. Agreement**

**Please note the following:**

- For your protection, phone conversations are recorded at the time of the call.
- Transfer instructions received by John Hancock before 4:00 P.M. Eastern time<sup>1</sup> will be made in accordance with the unit value for that day. Transfer instructions received after 4:00 P.M. Eastern time<sup>1</sup> will be made in accordance with the unit value for the next valuation period. Only one set of transfer instructions will be accepted per valuation period.
- Transfer instructions may be given by logging into your account at [johnhancock.com/annuities](http://johnhancock.com/annuities),<sup>2</sup> by calling 800-344-1029 on regular business days, or by submitting a written request.
- At the time transfer instructions are given, the intention for the instructions to apply to future payment allocations must be confirmed.
- In the event that proper identification is not provided, John Hancock reserves the right to refuse to act on transfer instructions.
- All transfer instructions received must be within the terms of the contract and be sufficiently complete and clear that we do not need to exercise any discretion to follow them (i.e., in “good order”).

**3. Signatures and authorizations**

**I/We authorize John Hancock to act on transfer instructions given over the phone or by online or written request by:**

- Option 1 (default):** The owner and co-owner (if applicable).
- Option 2:** The owner and co-owner (if applicable) and the financial professional of record and their administrative staff on behalf of the financial professional.

**I/We understand and agree to the following:**

This authorization will remain in effect until the following: there is an ownership change; John Hancock receives a written notice from me, via either letter or fax, requesting to discontinue, and John Hancock has had a reasonable chance to act upon such notice; or until John Hancock discontinues transfer instructions by phone, online, or any other means. Neither John Hancock nor any person authorized by John Hancock will be responsible for any claim, loss, liability, or expense in connection with a transfer if John Hancock or such other person acted on transfer instructions in good faith in reliance on this authorization. **By signing below, I agree to accept and comply with the procedures established by John Hancock.**

**SIGN HERE** \_\_\_\_\_ Date signed (mm/dd/yyyy)

Signature of owner (or fiduciary)

**SIGN HERE** \_\_\_\_\_ Date signed (mm/dd/yyyy)

Signature of co-owner (or fiduciary) (if applicable)

**Return instructions**

**Please submit your completed and signed form via one of the following:**

<input checked="" type="checkbox"/> <b>National contracts:</b> John Hancock Annuities Service Center PO Box 55444 Boston, MA 02205-5444	<b>New York contracts:</b> John Hancock Annuities Service Center PO Box 55445 Boston, MA 02205-5445	<b>All overnight mail:</b> Annuities Service Center John Hancock Insurance 410 University Avenue, Suite 55444 Westwood, MA 02090
--	--	--

**Register online:**

Go to [johnhancock.com/annuities](http://johnhancock.com/annuities) to create an online account and gain access to contract-specific details and self-service tools. Once registered, select to receive your contract documents electronically under your Paperless settings.

1 Or the closing of the NYSE, whichever is earlier.  
 2 Some products and broker-dealers do not allow online transfer instructions.

